

HSTec Glass Systems Ltd. Privacy Policy for OSCAR Scanning System

Effective Date: [06.11.2024.]

1. Introduction

Welcome to HSTec Glass Systems Ltd. ("Company," "we," "us"). This Privacy Policy applies to our website (www.glass-systems.hr), the OSCAR Scanning System, and any other services provided by HSTec Glass Systems Ltd. We are dedicated to protecting your personal data and respecting your privacy rights. This document explains how we collect, use, store, protect, and share personal information collected from you.

2. Data Controller

HSTec Glass Systems Ltd. is responsible for your personal data as the data controller. For any inquiries, you can contact us at:

Address: Zagrebačka 100, 23000 Zadar, Croatia

Email: renato.glavor@glass-systems.hr

Phone: +385 (0) 23 770 595

3. Data Collection

We collect the following types of personal data:

3.1 Personal Identification Information

- Name, email address, company name, department, and contact details, provided voluntarily when you fill out forms, subscribe to services, or communicate with us.

3.2 Images

- Images submitted to improve the functionality of our services, particularly for the OSCAR Scanning System.

3.3 Automatically Collected Data

- IP address, browser type, browsing data, and information collected through cookies and similar tracking technologies.
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4. Purpose of Data Collection

Your personal data is used for the following purposes:

4.1 Personal Identification Information

- To communicate with you, respond to inquiries, and provide customer support.
- To personalize your experience and improve services.
- For administrative purposes, including billing and account management.

4.2 Images

- To analyze and enhance our services, improve functionality, and conduct internal research and development.

4.3 Automatically Collected Data

- To improve our website's functionality, user experience, and marketing strategies.
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5. Legal Basis for Processing

Under the General Data Protection Regulation (GDPR), we process your personal data based on:

5.1 Consent:

- You consent to data collection when providing information or images voluntarily. Consent can be withdrawn at any time by contacting us.

5.2 Legitimate Interests:

- Processing is necessary for the legitimate interests of operating, improving, and securing our services while respecting your rights.
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6. Data Sharing

We do not sell, trade, or rent your personal data.

- As required to comply with legal obligations or with your express consent.

If data is transferred outside the European Economic Area (EEA), we ensure appropriate safeguards, such as Standard Contractual Clauses, are in place to protect your information.

7. Data Security and Retention

We are committed to protecting your personal data. Measures include:

- Secure servers with encryption protocols for personal data.
- Restricted administrative access to images stored in a secure server room.
- Regular reviews of security practices to maintain data integrity.

Retention Policy:

- Personal Identification Information is retained as long as necessary for active relationships and legal compliance.
 - Images are retained for up to one year, or earlier upon request for deletion, unless legal compliance requires otherwise. We will promptly notify you if any exceptions apply.
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8. Cookies and Tracking Technologies

Our website uses cookies to enhance your user experience. These include:

8.1 Essential Cookies:

- Necessary for website functionality, such as secure login.

8.2 Performance and Analytics Cookies:

- Used to analyze visitor behavior and improve website usability.

8.3 Marketing Cookies:

- Tracks user interactions to provide relevant advertisements.

You can manage cookies through your browser settings. Disabling cookies may limit website functionality.

9. Your Rights Under GDPR

You have the following rights regarding your personal data:

- **Right of Access:** Request confirmation and access to your data.
- **Right to Rectification:** Correct inaccuracies in your data.
- **Right to Erasure:** Request deletion of data no longer necessary or processed unlawfully.
- **Right to Restrict Processing:** Limit processing under certain conditions.
- **Right to Data Portability:** Receive data in a machine-readable format.
- **Right to Object:** Object to processing based on legitimate interests.
- **Rights Related to Automated Decision-Making:** Avoid decisions based solely on automated processing that significantly affect you.

To exercise your rights, contact us at renato.glavor@glass-systems.hr. We will respond within one month as required by GDPR.

10. Data Deletion Requests

To request data deletion, including images, contact renato.glavor@glass-systems.hr. Requests will be processed within one year unless legal obligations require retention.

11. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Changes will be posted on this page with an updated "Last Updated" date. Please review this policy regularly to stay informed about how we protect your data.

12. Contact Information

For questions, concerns, or complaints, contact:

Address: Zagrebačka 100, 23000 Zadar, Croatia

Email: renato.glavor@glass-systems.hr

Phone: +385 (0) 23 770 595

If you believe we have violated your data protection rights, you may file a complaint with the relevant supervisory authority.

By using our services, you acknowledge that you have read and understood this Privacy Policy. We appreciate your trust in HSTec Glass Systems Ltd.